## Appendix A Strategic Risk Register June 2009



South
Cambridgeshire
District Council

No. Title Description (The risk event, leading to consequence for service/ Aim(s), resulting in possible outcome(s).)	Impact/ Likelihood	Direction of Travel	Aims Approaches Actions	Owner	Timeline for Progress
1. Pandemic 'flu A pandemic 'flu outbreak occurs affecting South Cambridgeshire, leading to significant staff absence, resulting in inability to provide full services and involvement in emergency management.	A1	↑ (from A4)	A.iv.	Corporate Manager  – Health & Environmental Services	Emergence of Swine Flu and WHO update to pandemic
2. Equalities The Council is successfully challenged over not complying with general equalities legislation or legislation specific to public and local authority bodies, leading to financial compensation payments and penalties, possible Commission for Human Rights and Equalities inspection, resulting in reduction in reserves available to support balanced MTFS, adverse publicity and effect on reputation.	B2	<b>→</b>	A.ii.3. B.iv.6. C.iv.3.	Executive Director (Operational Services)	<ul> <li>June 2009 (Level 2 of Equalities Standard achieved);</li> <li>September 2009 (Gender Equality Scheme in place)</li> </ul>

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3. EU Services Directive Failure to provide online transactions, screening of legislation, policy and fee practices leading to breaches of the EU services directive resulting in unjustified barriers to service provision, loss to the economy, possible legal intervention from EU traders.	B2	<b>→</b>	A.iii. A.iv. D.i. D.ii.	Corporate Manager  – Health & Environmental Services	28 December 2009
4. Housing services budgeting and staffing Significant efficiencies and savings not achieved in housing services and revenue/ capital budgets, leading to Housing Revenue Account (HRA) continuing to run at a deficit, resulting in HRA working balance insufficient to meet ongoing and potential one-off demands; vulnerability to Government annual subsidy determination; deterioration in services provided to tenants; possible staffing implications; adverse publicity or other reputational damage.  [Note: A plan will be agreed with the Housing Portfolio Holder (to be incorporated in future service plans), to implement efficiencies and savings in order to address/ mitigate the impact on services. This will	A4	new	C.iii.	Corporate Manager – Affordable Homes	During 2009/10
take the place of a risk management action plan.]  5. Delivering efficiency and other savings Annual targets not achieved, leading to adverse impact on Medium Term Financial Strategy (MTFS), resulting in possible overspending, reducing balances; possible cuts in some service areas or loss of services, possibly not meeting statutory service requirements; consequential impact on reputation with partner organisations and public.	В3	<b>→</b>	A.v.	Chief Executive	2009/10

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6. Embedding values Values not effectively embedded within Council leading to no real change in culture and behaviour, resulting in adverse comment by the Audit Commission, poor public and partner perception of the Council, low morale.	C3	<b>→</b>	A.i. A.ii. A.iii. A.iv.	Corporate Manager  – Planning and Sustainable Communities	N/a
7. The current economic climate  (a) A noticeable slowdown in the sale of new properties, affecting completion rates and (b) rising demand for some services, leading to (a) reduced projected growth in the tax base and reduced income from other new property related services (e.g. planning fees, land charges, etc) and (b) increased pressure on some services, resulting in increased pressure on expenditure and staff.	C3	<b>→</b>	E.iii.	Chief Executive	N/a
8. Planning for Growth The housing market means that fewer houses are built in the District than expected, which may lead to reduced Housing & Planning Delivery Grant, resulting in consequential impact on the Council's financial position. (In addition, the slowing down in development will mean some posts will need to be funded from other sources. Actions are being taken to address this, such as ensuring processes and staffing structures meet customers' needs.)	C3	<b>→</b>	C.i. C.ii.2. E.iii. E.iv.	Corporate Manager  – Planning & Sustainable Communities	N/a

No. Title Description	Impact/	Direction	Aims	Owner	Timeline for
(The risk event, <i>leading to</i> consequence for service/ Aim(s), <i>resulting in</i> possible outcome(s).)	Likelihood	of Travel	Approaches Actions		Progress
9. Illegal Traveller encampments or developments Failure to find required number of sites, or sites identified do not meet the needs of local Travellers, leading to illegal encampments or developments in the District, resulting in community tensions; cost and workload of enforcement action, including provision of alternative sites and/or housing; poor public perception and damage to reputation.	СЗ	<b>→</b>	E.i. C.iv.3.	Corporate Manager  – Planning & Sustainable Communities	N/a
10. Recruitment & Retention  Some difficulties in recruiting to specific professions, leading to increased cost of repeat recruitment and pressure on officers to deliver services, resulting in lack of capacity to meet service delivery needs, loss of effectiveness/ productivity and increased absence rates	C3	<b>→</b>	A.iv.	HR Manager	N/a
11. Climate change adaptation The Council does not develop measures to safeguard its services against climate change, leading to unacceptable vulnerability to the impact of climate shifts and other weather-related events, resulting in a degradation or breakdown of service delivery and damage to property, increasing costs and impact on the Council's reputation.	C3	new	C.vii.	Corporate Manager  – New Communities	N/a

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12. LAA action not completed The Council may not complete an LAA action it is responsible for undertaking, leading to a desired outcome not being achieved for residents of South Cambridgeshire, and/or the authority not achieving an accurate Comprehensive Area Assessment (CAA) rating, resulting in possible reduction in funding (e.g. Reward Grant).	C4	<b>→</b>	All	Chief Executive	N/a
13. Better Regulation Agenda Non compliance with the requirements of the Local Better Regulation Office (LBRO), Compliance Code and Regulatory Enforcement & Sanctions Act leading to Intervention by LBRO and the Better Regulation Executive resulting in dissatisfied customers, reputation damage, poor corporate governance result, poor morale, loss of public/business confidence	C5	<b>→</b>	A.iv.	Corporate Manager  – Health & Environmental Services	N/a

Note: The dotted line shows the Council's risk tolerance line.

## Key

<u>Impact</u>	<u>Likelihood</u>	Dir	ection of Travel	Aims, Approaches, Actions
A Extreme	1 Almost certain	$\downarrow$	Priority reduced from last review (bracket indicates previous	The references in this column
B High	2 Likely		priority)	are to the Aims, Approaches
C Medium	3 Possible	$\rightarrow$	Priority equal to last review	and Actions adopted by
D Low	4 Unlikely	$\uparrow$	Priority increased from last review (bracket indicates previous	Council on 27 November 2008
	5 Seldom		priority)	with effect from 1 April 2009.
	6 Rare		•	·